



Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Informatica Systems Ltd
Thorncroft Manor
Thorncroft Drive
Leatherhead
KT22 8JB
United Kingdom

Holds Certificate Number:

ITMS 710932

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The provision of primary care decision support and practice management software, data analysis and related services to the UK healthcare sector.

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2020-02-21

Latest Revision Date: 2020-02-21

Effective Date: 2020-02-21

Expiry Date: 2023-02-20

Page: 1 of 1



003

...making excellence a habit.™